

Second DRAFT

Ashmansworth Emergency Plan

In an emergency, call 999 if you need urgent help.

This plan provides information to residents of Ashmansworth and Crux Easton and shows how to look after the vulnerable.

Threats and Actions

Extended Power Cuts: Call SEN (Southern Electric) on 105, irrespective of which is your supplier. You can then update everyone on “Ashy”. It is useful to have a traditional radio with battery to receive national news updates, especially if phones and internet are not functioning. Note that Ashmansworth, Facombe and Crux Easton have separate electricity feeds, so power may be available in an adjacent village.

Extended Water Cuts or burst Water Main: Call Southern Water on 03303 030368 and then update on Ashy.

Extended Telephone, Mobile or Internet failure: Note that BT are moving most customers off their traditional phones to “Digital Voice”, but this will generally not work in case of a power cut, unless you have a back-up battery. Do keep your mobile phones charged – if necessary, from your car cigar lighter or USB connector. Otherwise, you may have to drive to a location with electricity!

Mobile networks should keep operating for a while, but their batteries will eventually discharge.

If your internet is still working, you can report problems or get updates on your supplier’s website.

If Gigabeam service fails, call them on 01962 678620

Fallen trees blocking roads: Call Hampshire Highways on [0300 555 1388](tel:03005551388) (101 out of office hours), hants.gov.uk/transport/highways/report-a-problem/tree or contact a local farmer.

Damage to houses from gales or fallen trees: Seek neighbour assistance and insurance company.

A343 closure: Call [0300 555 1388](tel:03005551388) (or 101) to report problems and to seek updates. Predicted roadworks are shown on [One.Network](https://one.network).

Report a Crime: Call 999 or 101, or hampshire.police.uk/ro/report/ocr/af/how-to-report-a-crime/

Lockdown due to Pandemic etc: Please check with neighbours and the vulnerable to see if some need assistance with food shopping etc. Call Neighbourcare on 01635 745600 for assistance with medical appointments and prescriptions, or ask friends or neighbours.

Those not on “Ashy”: While most of us are on Ashy, there are some who are not, either through not having email service or have not chosen to join. These are often more vulnerable and may feel isolated or even frightened in case of extended cuts. It would help if neighbours or friends in the village can identify these cases and keep them informed, and if necessary assisted, directly.

Alan Cox

Chairman, Ashmansworth Parish Council - May 2025

We also have a Community Emergency Plan which lists information about Ashmansworth, East Woodhay and Highclere Parishes such as location, facilities and contacts for our village halls and churches. It is targeted to provide such information to emergency services – Police, Ambulance and Fire – and also to Hampshire Highways and utility companies such as electricity and water. A copy of this plan is kept inside the village hall and can be read on our [parish website](#).